

Unifii's ServiceNow Platform Management: For those with too much on their plate.

ServiceNow is incredibly powerful...but if you're reading this, chances are you're already aware of it. What you may also know is that in today's job market, recruiting, training and retaining a team of experts who can not only keep the lights on, but also drive efficiency, automation and maximise ROI can be extremely hard. Luckily, we have the solution. Bid farewell to old-school 'Managed Service' and say hello to Unifii's Platform Management.



What we're hearing

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"It takes ages to recruit and train staff before they can add value. The team is also always changing so coordination is hard."

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"We can't find people with the right skills and am uncertain on what good looks like."

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"The business is growing so rapidly that our platform team can't keep up."

What we're doing

- Our team is always ready to support you for a fixed cost.
- No new training or recruitment needed, the perfect solution for teams with limited capacity.
- A predefined governance model that shows you benefits from day one.

- The team has worked together in numerous projects and is equipped with an extensive blend of resources, allowing you to pick the right fit for the right task.
- Having access to the latest ServiceNow updates.

- We offer flexible scaling to match your business needs
- You'll have clear visibility into your platform's development through a forward-looking roadmap.

Types of Service

SUPPORT

If you're seeking light-touch assistance and ad-hoc platform expertise, look no further. Unifii is your reliable partner in providing timely support, from technical resolution to your access to experts across different ServiceNow modules. We'll take care of the complex issues and offer architectural guidance so that you don't have to worry about them.

AUGMENT

Unifii enhances your existing team by providing access to our certified professionals and additional skilled resources. You'll benefit from regular, dedicated time with experienced ServiceNow experts, all without the need to go through the hassle of recruiting and training, taking your platform to the next level effortlessly.

OUTSOURCE

For businesses hesitant to build their own platform team, delegate the work to us and we will offer a complete set of management service. The Unifii team will handle all aspects, including system administration, maintenance, upgrades and technical support. Experience the peace of mind, maximised efficiency and streamlined operations with us.

Testimonials



"It's refreshing to have worked with a team that truly understands the challenges we faced and how to overcome them - Unifii did because they've spent years in my shoes as the client!"



"Within 2 weeks of being live, Unifii had seamlessly implemented a MAG specific governance process which was documented, stood up and communicated with Stakeholders. Unifii have helped to bring a high level of stability, assurance and direction to our platform and demand pipeline which has released our time to focus on the ServiceNow Transformation Programme."

About Us

As one of the biggest UK-based independent partners of ServiceNow, Unifii helps organisations to align technology with their business goals. Coming from the client side, we understand your every need and stand as your dependable support throughout the transformational journey. Our aim is never just to provide technical assistance, but instead to add value with strategic planning and collaborative partnerships, empowering you with better project ownership.



4.69

In customer satisfaction



500+

Projects delivered



360+

ServiceNow certifications



180+

Years of collective SN experience



"The Unifii team exemplified true partnership and a one-team approach. This really drove the success of the project and helped us deliver everything on time."

THOMAS MILLER

"The knowledge of the project team and practical advice on application using real world experience is extremely helpful. The team working with us on the project was a pleasure to work with and a credit to Unifii."

Get In Touch

Whether you're a seasoned ServiceNow user or just starting out, our team of expert consultants can guide you in navigating the tool and getting the most out of it. Contact us for a free strategy session to learn more about this painless way to succeed.



Website

www.unifii.co.uk



LinkedIn

Unifii-ltd



Book a session with our team
[here](#) or scan the QR code

