



Why Unifii?

At Unifii, we're passionate about helping businesses like yours optimise their operations using the power of ServiceNow. As an Elite ServiceNow partner, we bring a wealth of experience and expertise to the table, combining years of enterprise knowledge with a deep understanding of the platform. Our goal is to help you overcome inefficient processes and disconnected customer experiences so that your organisation can be prepared for the ever-changing business landscape.

Steps to Success



Advisory and Strategy

We believe in getting to know your business inside out and becoming a part of your team. With tailor-made strategic roadmaps and innovative technology applications, Unifii will design proactive solutions to drive your business forward.



Implementation Services

Unifii will work with you every step of the way in streamlining your customer engagements and augment processes through ServiceNow, from the initial scope through to go-live assistance and ongoing support, ensuring your team is entirely clear and satisfied with the changes.



Licenses and Health Check

We want you to get the most out of your investment, and a thorough health check for your instance will help us identify and address any performance gaps, preventing any obstacles that could slow you down. If we find that your current licenses aren't being utilized to their fullest potential, we'll be honest with you and only recommend purchasing more if we believe the benefits outweigh the costs.



Platform Management Services

We don't just keep the lights on – Unifii envision the future of your business and plan ahead how ServiceNow can fuel your growth. With regular platform checks and comprehensive technical support, we'll make sure that your instance is always up-to-date and optimised for best performance, even when your business needs are constantly evolving.

Benefits

- **Optimise IT productivity, cost and resilience – 30% first-year cost savings**
- **Deliver the right employee experience anywhere – 25% decrease in average time to productivity per new hire**
- **Drive customer loyalty with connected digital workflows – 90% reduction in case escalations**
- **Create workflow apps fast when you need them the most – A immediate and low-code solution to your evolving business needs**



Trusted By Teams Worldwide

Unifii has joined hands with a diverse profile of clients, including the list below and many more, and enabled them to grow stronger and better.



About Us

As one of the biggest UK-based independent partners of ServiceNow, Unifii helps organisations to align technology with their business goals. Coming from the client side, we understand your every need and stand as your dependable support throughout the transformational journey. Our aim is never just to provide technical assistance, but instead to add value with strategic planning and collaborative partnerships, empowering you with better project ownership.

**4.69**

In customer satisfaction

**500+**

Projects delivered

**360+**

ServiceNow certifications

**180+**

Years of collective SN experience



Unifii timeline

- 2015** Company relaunched
- 2016** Opened London office
- 2017** Opened Edinburgh & Hyderabad office
- 2018** Opened Dublin office
- 2019** Became Elite ServiceNow partner
- 2020** 100% headcount growth
- 2021** 50% headcount growth
- 2022** ServiceNow EMEA Award Winner

Get In Touch

Whether you're a seasoned ServiceNow user or just starting out, our team of expert consultants can guide you in navigating the tool and getting the most out of it. Contact us for a free strategy session to learn more about this painless way to succeed.

**Website**www.unifii.co.uk**LinkedIn**

Unifii-ltd

**Book a session with our team
[here](#) or scan the QR code**